2015/16 Core Service Standards Rebate Payments

Gatwick pays rebates to airlines when it fails to achieve any of its monthly Core Service Standards. The rebate is paid in full if the airlines achieve their monthly Airline Service Standards; if these are not achieved, the rebate is reduced. Details of the monthly rebates paid this year are as follows.

Month	Terminal	Core Service Standard failed		Maximum rebate exposure		Rebate paid	
August	North	Security queuing	£	295,738	£	216,187	
July	South	Security queuing	£	270,095	£	188,414	
	North	Daily outbound baggage	£	51,754	£	3,476	
June	South	Security queuing	£	270,095	£	191,092	
	North	Security queuing	£	310,525	£	364,166	
		Stands availability	£	14,787			
		Jetties availability	£	88,722			
		Fixed electrical ground power availability	£	14,787			
May	South	Security queuing	£	270,095	£	199,790	
	North	Cleanliness	£	73,935	£	421,396	
		Security queuing	£	295,738			
		Stands availability	£	14,787			
		Jetties availability	£	88,722			
		Fixed electrical ground power availability	£	14,787			
April	North	Cleanliness	£	73,935	£	186,082	
		Daily outbound baggage	£	51,754			
		Stands availability	£	14,787			
		Jetties availability	£	88,722			
		Fixed electrical ground power availability	£	14,787			